

**CARE AND SOCIAL SERVICES INSPECTORATE WALES**

**CHILDREN ACT 1989  
(as amended by the Care Standards Act 2000)**

**INSPECTION REPORT  
CHILDMINDING**

**Amanda Rice**

Monmouth

**DATE OF PUBLICATION 10 May 2007**

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**CARE AND SOCIAL SERVICES INSPECTORATE WALES**

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 NP4 6YB

01495 761200  
 01495 761239

<b>Name of Childminding setting:</b>	Amanda Rice
<b>Contact telephone number:</b>	01600 714 132
<b>Registered Person</b> (if different from above):	Amanda Rice
<b>Number of places:</b>	4
<b>Date of this visit :</b>	17 April 2007
<b>Dates of other relevant contact since last report:</b>	
<b>Date of previous report publication:</b>	
<b>Inspected by:</b>	Susan Pitcher

## GUIDELINES ON INSPECTION

### INTRODUCTION

This report has been compiled following an inspection of the Childminder undertaken by the Care and Social Services Inspectorate Wales (CSSIW) under the provisions of the Children Act 1989 as amended by the Care Standards Act 2000 and associated Regulations.

The primary focus of the report is to comment on the quality of care and protection experienced by the children.

The report is divided into eight parts reflecting the broad areas of the National Minimum Standards with a record made of the findings of inspection. An overall conclusion of the Childminder's compliance with the Child Minding and Day Care (Wales) Regulations 2002 is recorded.

CSSIW inspectors are authorised to enter and inspect a registered Childminder's home at any time. The inspections are mainly unannounced. However, prior information on the service, children, any assistants who work there and other essential information is obtained from the Childminder within a self-assessment form. In addition, CSSIW tries to find the best way of recording service users' experience of the service, and questionnaires for the parents/carers as well as a range of activities with children form an important part of the inspection. At any other time throughout the year visits may be made to investigate complaints and in response to changes the Childminder may have made.

Inspection enables CSSIW to satisfy itself that continued registration is justified. It ensures compliance with:

- The Children Act 1989 (as amended by the Care Standards Act 2000) and associated Regulations, while taking into account the National Minimum Standards for Child Minding.
- The Childminder's own Statement of Purpose

During the inspection inspectors will:

- spend time with the children and seek to engage them in conversation and/or activities
- satisfy themselves that the operation of the service is consistent with the terms of its registration certificate
- see all of the accommodation
- satisfy themselves that all records are being properly maintained

Readers must be aware that the report is intended to reflect the findings of the inspector during a specific inspection period. Readers should not conclude that the circumstances of the service are the same at all times; sometimes services improve and conversely, sometimes they deteriorate. The National Minimum Standards are technical and detailed in nature and CSSIW does not closely examine all aspects of these standards on each visit.

If an aspect of the service falls short of the standard required to meet the regulations, CSSIW will make requirements on the service to make improvements. The report clearly indicates any such requirements made by CSSIW. This includes those made by CSSIW

since the last inspection report which have now been met, any that remain outstanding and any new requirements from this recent inspection.

The reader should note that requirements made in last year's report which are not listed as outstanding have been appropriately complied with. The report will also comment on aspects of the service that are found to be positive.

Childminders should make each report available to current or prospective parents / carers. If you have concerns about anything arising from the inspector's findings, you may wish to discuss these with the CSSIW or with the childminder.

The Care and Social Services Inspectorate Wales is required to make reports on registered facilities available to the public. However, for security reasons, reports on Childminders are available upon request but are not available on the National Assembly website.

Reports on other types of daycare settings are available on the website:

[www.CSSIW.wales.gov.uk](http://www.CSSIW.wales.gov.uk)

### **SUMMARY OF FINDINGS:**

**SECTION ONE: CHOICE OF SERVICE**

<b>Inspector's findings:</b>

**Requirements made since the last inspection report which have been met:**

<b>Action required</b>	<b>When completed</b>	<b>Regulation number</b>

**Requirements which remain outstanding:**

<b>Action required (previous outstanding requirements)</b>	<b>Original timescale for completion</b>	<b>Regulation number</b>

**New requirements from this inspection:**

<b>Action required</b>	<b>Timescale for completion</b>	<b>Regulation number</b>

<b>Good practice recommendations:</b>

**SECTION TWO: PLANNING FOR INDIVIDUAL NEEDS AND PREFERENCES**

<b>Inspector's findings:</b>

**Requirements made since the last inspection report which have been met:**

<b>Action required</b>	<b>When completed</b>	<b>Regulation number</b>

**Requirements which remain outstanding:**

<b>Action required (previous outstanding requirements)</b>	<b>Original timescale for completion</b>	<b>Regulation number</b>

**New requirements from this inspection:**

<b>Action required</b>	<b>Timescale for completion</b>	<b>Regulation number</b>

<b>Good practice recommendations:</b>

**SECTION THREE: QUALITY OF LIFE**

<b>Inspector's findings:</b>

**Requirements made since the last inspection report which have been met:**

<b>Action required</b>	<b>When completed</b>	<b>Regulation number</b>

**Requirements which remain outstanding:**

<b>Action required (previous outstanding requirements)</b>	<b>Original timescale for completion</b>	<b>Regulation number</b>

**New requirements from this inspection:**

<b>Action required</b>	<b>Timescale for completion</b>	<b>Regulation number</b>

<b>Good practice recommendations:</b>

**SECTION FOUR: QUALITY OF CARE AND TREATMENT**

<b>Inspector's findings:</b>

**Requirements made since the last inspection report which have been met:**

<b>Action required</b>	<b>When completed</b>	<b>Regulation number</b>

**Requirements which remain outstanding:**

<b>Action required (previous outstanding requirements)</b>	<b>Original timescale for completion</b>	<b>Regulation number</b>

**New requirements from this inspection:**

<b>Action required</b>	<b>Timescale for completion</b>	<b>Regulation number</b>

<b>Good practice recommendations:</b>

**SECTION FIVE: STAFFING**

<b>Inspector's findings:</b>

**Requirements made since the last inspection report which have been met:**

<b>Action required</b>	<b>When completed</b>	<b>Regulation number</b>

**Requirements which remain outstanding:**

<b>Action required (previous outstanding requirements)</b>	<b>Original timescale for completion</b>	<b>Regulation number</b>

**New requirements from this inspection:**

<b>Action required</b>	<b>Timescale for completion</b>	<b>Regulation number</b>

<b>Good practice recommendations:</b>

**SECTION SIX: CONDUCT AND MANAGEMENT OF THE SERVICE**

<b>Inspector's findings:</b>

**Requirements made since the last inspection report which have been met:**

<b>Action required</b>	<b>When completed</b>	<b>Regulation number</b>

**Requirements which remain outstanding:**

<b>Action required (previous outstanding requirements)</b>	<b>Original timescale for completion</b>	<b>Regulation number</b>

**New requirements from this inspection:**

<b>Action required</b>	<b>Timescale for completion</b>	<b>Regulation number</b>

<b>Good practice recommendations:</b>

**SECTION SEVEN: COMPLAINTS AND PROTECTION**

<b>Inspector's findings:</b>

**Requirements made since the last inspection report which have been met:**

<b>Action required</b>	<b>When completed</b>	<b>Regulation number</b>

**Requirements which remain outstanding:**

<b>Action required (previous outstanding requirements)</b>	<b>Original timescale for completion</b>	<b>Regulation number</b>

**New requirements from this inspection:**

<b>Action required</b>	<b>Timescale for completion</b>	<b>Regulation number</b>

<b>Good practice recommendations:</b>

**SECTION EIGHT: THE PHYSICAL ENVIRONMENT**

<b>Inspector's findings:</b>

**Requirements made since the last inspection report which have been met:**

<b>Action required</b>	<b>When completed</b>	<b>Regulation number</b>

**Requirements which remain outstanding:**

<b>Action required (previous outstanding requirements)</b>	<b>Original timescale for completion</b>	<b>Regulation number</b>

**New requirements from this inspection:**

<b>Action required</b>	<b>Timescale for completion</b>	<b>Regulation number</b>

<b>Good practice recommendations:</b>